

February 8, 2005

Jeff McCoy CEO Van Horn, TX Economic Development Corporation P.O. Box 517- 1801 West Broadway Van Horn, Texas 79855

SUBJECT: Proposal for Economic/Tourism Development Services

## Dear Jeff:

AdventGX (hereafter AGX) is pleased to submit this proposal in response to the Request for Proposals: Economic/Tourism Development Services. We are confident that we will be able to provide you with the highest level of expertise and knowledge necessary to implement your project. Included in this proposal are the requirements outlined in the RFP.

# Scope of Work

The purpose of this document is to provide you with a proposed approach for the implementation of your Community Development Initiative. Included please find a proposed approach for phase one of this project and related deliverables. We have also included a brief outline of an 'unqualified' phase two and phase three scenarios for your reference so that you can get a perspective about the possible long term project scope. It is important to note that phases two and three will actually be derived, with your guidance and under your control, from phase one deliverables.

The following is our current understanding of your needs in relation to your tourism initiative:

- To develop a comprehensive and sustainable economic development strategy for the City of Van Horn Texas.
- Identify Van Horn's 'Best Developmental Opportunities' given its unique assets coupled with ongoing efforts involving its Main Street revitalization and the tourism development initiatives (Texas Mountain Trail, THC, Blue Origin, etc.) taking place in West Texas.
- Map community needs and expectations by conducting strategy and policy deployment workshops involving the top three community leadership groups. Identify areas of consensus to support the development of a unified community development vision statement.
- Leverage Van Horn's rich history and implement a Community Identity Creation and Preservation plan as part of a robust Community Brand Development Strategy.
- Integrate an efficient Marketing strategy taking advantage of state and private network of contacts as well as the use of emerging Internet enabled marketing tools
- Identify federal, state, and NGO (Non Governmental Organizations) funding sources consider commercial sponsorships and public / private ventures

Based on our recent conversations and our understanding of your needs as they relate to your community development initiative, we have prepared the attached proposed approach.

We recognize the strategic value of a strong linkage with your community and the possibility of engaging in a long-term relationship. In order to show our commitment to a mutually beneficial relationship, please know that our pricing structure for this project has been adapted to fit a not-for-profit / government engagement class and we plan to leverage our relationship with Texas A&M in order to support your noble initiative.

## **Statement of Qualifications**

AdventGX was founded to fulfill a growing need and demand for better services and information management within the experiential tourism industry. AdventGX, with its firm focus to become a leader in the tourism industry, has invested significantly in the development of its primary service offerings as well as building an extensive network of industry relationships in the commercial, governmental and academic realm.

The AGX executive team and Executive Advisory Board have more than 100 years of accumulated experience amongst our team of professionals in field of tourism and economic development. Much of the strength of our team comes from its ties to Texas A&M University.

## **Academic Partner**

Texas A&M University is home of the Department of Recreation, Park and Tourism Sciences (RPTS). The RPTS Department has established itself as the academic leader in tourism education in the U.S. and the entire world. Additionally many of the outreach initiatives of AGX are a direct result of the longstanding work of the Texas Cooperative Extension in the RPTS Dept. AdventGX has a strong relationship with the University and is taking advantage of the research and development activities that the RPTS Department has been engaged in since 1965 to enhance tourism in Texas, the U.S., and around the globe. The RPTS department established original theories for regional tourism development and currently is home to a highly distinguished faculty. Currently the RPTS department is experiencing significant achievements and growth in the areas of tourism development, natural resource management, and the application of IT to the tourism industry. In addition, Texas A&M has numerous other departments engaged in cutting edge research and development that afford AGX access to applied technologies that will have a positive effect the tourism industry. The ongoing relationship with the University provides an invaluable resource to AdventGX in the way of industry partnerships, intellectual capital and direct visibility for our technologies.

#### **Technical**

#### Overview

In order to establish a project timeline, we based or projections on previous experience with similar project baselines and overall functionality. During our estimation process we took into account the fact that we will have direct and prompt access to the project sponsor (your team) and a SME (Subject Matter Expert) in matters related to local issues, governance, community needs and resources, thus enabling us to expedite the design and strategy deployment processes (phase one) of this engagement. The financial proposal section of this document applies only to phase one of this project and it is provided as fixed cost inclusive of professional services, travel and project incidentals. The actual work to be performed under phase two and three will be driven and managed by you (or your designated Project Board).

This approach adheres to our standard AdventGX methodology and should serve as the design and implementation framework to be adjusted to comply with your internal guidelines.

Within four weeks of our project kickoff date we will schedule a series of three strategy deployment workshops also referred to as ASD or AdventGX Strategy Deployment with three distinct groups of Van Horn Community leaders. We will ask for support in helping us identify and recruit workshop participants in order to obtain proper stake holder representation. There is more detail below on our ASD process. From this meeting we derive particular needs, wants, expectations, perceived risks, and detailed functional specifications. We will video record the event for documentary purposes.

Our ASD methodology produces a Strategy/Function/Feature Matrix as the primary workshop deliverable. After deriving and documenting the strategy and functional decomposition of the 'economic development solution space', we will rank each strategy component based on value and priorities set by your community leaders. We then assign estimated levels of effort associated with each component. This allows us to adjust strategy components, tactical elements and project functionality in order to meet the determined project

timeline as well as to comply with your budget. The ASD Matrix deliverable then becomes the basis for your tourism development plan.

Our standard Strategy Design and Deployment (phase one) includes the following deliverables:

- Design workshop (pre-op tasks, research & facilitation)
- Strategy Matrix (Master Project Specifications with suggested implementation methods, effort estimates, [per component] user prioritization metrics, and integrated risk assessment / recommendations)
- Proposed Plan Implementation timeline(s)
- High-level strategy implementation architecture (solution map)
- Estimated Project Implementation Costs

## Project Management – PP9K (ProjectPoint 9000)

PP9K represents the vessel that delivers our strategy development methodology. Via our Web System (PP9K) we keep our customers informed about their project(s) performance and knowledgebase. Project Schedules, Risk Management Plans, and Project Specifications are always available to project stakeholders.

As part of our process we will require that you help us establish a Project Board that in turn will support this project by providing guidance in the form of approval of schedule changes, establishing budgets, verification of policy / business rules and workflow models. Traditionally Project Board members include:

- City of Van Horn Project Principal/Manager
- Community SME (Subject Matter Expert)
- Project Sponsor Representative
- AdventGX Project Principal/Manager (Andrew Skadberg, Ph.D.)

The following outline contains the actual activities for phase one and provides a *sample unqualified scenario* for phase two in order to illustrate possible project outcomes.

- Follow AdventGX methodology (ASD) and initiate with Strategy Deployment phase (45 days) for (4 person team including a full-day workshop on-site) Van Horn will pay for overnight accommodations and provide a place to work while on-site
- Prior to the AGX workshop the City of Van Horn will create an Executive Project Board of no more than seven individuals in charge of project reviews, workshop participation, change orders, and overall approval and project governance tasks. A Project Principal (suggestion Jeff McCoy) will be designated as the main team liaison between the board and AGX.
- Have AGX consultant on-site 3 full consecutive days per month (City of Van Horn to provide over night accommodations) starting on month 3 of the project and continuing until project conclusion. Monthly fee to be refunded to City of Van Horn from Economic Development performance revenues attributed to AGX (see next line)
- AGX to receive a portion of all fundraising efforts, grants, sponsorships and special events directly attributed to AGX. Each Funding prospect will be properly filed and sanctioned by the City of Van Horn prior to official prospecting. City of Van Horn will deduct the monthly baseline fees from commission payments each month that commissions exceed baseline fees.
- AGX will receive participatory fees in order to support and if applicable perform projects as prescribed and authorized by the City of Van Horn Executive Project Board.
- AGX will have authorization to engage any of its associate and alliance members (Texas A&M University, GKG, Westcar Consulting, NASA Mid Continent Technology Transfer Center) as supporters and subcontractors to serve in this project.

- This project will be auto-renewable on a yearly basis based on performance and community satisfaction

#### **Technical Observations**

Project and workshop participants will have access to our Web based project management system, in many cases we will interact with stake holders electronically; AdventGX will issue project email accounts to those individuals that may not have suitable accounts. The customer is expected to provide actual access to computer equipment and communications infrastructure to project participants.

The customer will provide access to a work area at Van Horn suitable for meetings, workshops and research activities. Access to historic records and artifacts as well as contacts with local resources in support of this project will also be essential to the successful implementation of this project.

## **Management and Staffing**

AdventGX Project Team (Tentative)

Dr. Andrew Skadberg (Project Principal) - Dr. Skadberg's professional career and experiences has involved many roles and responsibilities in the tourism industry. Over time, Dr. Skadberg has gained recognition as an expert on rural tourism, the development of technology tools and the use of the Internet for tourism, and in the development of information and educational resources to support business development. Before joining AdventGX full-time he was a professor and Extension Specialist with the Department of Recreation, Park & Tourism Sciences at Texas A&M University. He still assists the Dept. with Extension programs showcasing tourism as a means for rural economic diversification and for enhancing people's quality of life.

Jose Quintana (Co-Project Principal) - Mr. Quintana has a wealth of startup experience. As a lifelong entrepreneur, he has started several successful companies and has acted as consultant to many of the world's top corporations including Nokia, Sprint, Qualcomm, Frito-Lay, Schering-Plough, Disney, Lockheed, Sun Microsystems, Verizon and Novartis International. He is an active board member of Global Knowledge Group, PowerKids, The Texas Lyceum Association, Westcar Consulting Group, and The Research Valley Technology Alliance (RVTA).

Stan Meador (On-site Project Manager) - Mr. Meador is the founder and general manager of the recreational division (X-Bar Ranch) for his family's five-generation ranch near Eldorado, Texas. He has a BA in public relations and marketing from Texas Tech University with an emphasis in international marketing. Stan serves as the vice-chair of the Texas Nature Tourism Council and the Legislative Affairs Committee. He also is a past founding board member and president of the Texas Forts Trail, a regional cultural heritage tourism initiative. Most recently, he was accepted to the prestigious Texas Agriculture Lifetime Leadership (TALL) program, which will last through April 2004. In 2002, he founded Altea International, a consulting company that specializes in linking tourism development, agriculture and conservation.

Dr. Carson Watt (SME – Workshop Facilitator) - Dr. Watt is a Professor Emeritus of Texas A&M University in the Dept. of Recreation, Park and Tourism Sciences. He spent his academic career assisting the citizens of the state of Texas develop tourism and recreational opportunities working for Texas Cooperative Extension. Dr. Watt spent his entire career working to grow tourism and help rural communities to be sustainable throughout the U.S. In 2002 Dr. Watt was recognized by Governor Perry and the Texas State Legislature in Senate Proclamation No. 809 for 31 years of service and contributions to the tourism industry for the people of the state of Texas.

Aristo Setiawan (Lead IT Support) – Mr. Setiawan has been heavily involved in various aspects of IT development and programming for the last three years. He has a broad experience in designing, developing, and deploying a variety of Web-based, stand-alone, embedded, wireless, and Client/Server applications. He currently leads the Product Development division and is the System/Network Administrator for AdventGX. He is also currently responsible for the development for all product line-ups of FoodHorizon, a food safety technology company. He graduated magna cum laude from Texas A&M University in 2002 with a Bachelor degree in Computer Engineering.

Before joining AdventGX, he was a Project Manager for the Knowledge Engineering Center at the Texas Engineering Extension Service.

Bill Smith (SME - Analyst) - Mr. Smith is the owner and operator of Wired Lodge, an internet solutions organization which specializes in web strategies for lodges and outfitters. In addition, he is an associate research specialist for the Texas A&M University Health Science Center engaged in web and data solutions for the School of Rural Public Health. He holds a BS in bioenvironmetal science from Texas A&M University and a MS in biology (aquatic) from Stephen F. Austin State University. He also serves as a web consultant for the Knowledge Engineering Center at the Texas Engineering Extension Service.

# **Prior Related Experience**

AdventGX's prior related experience is derived from the vast experiences of Dr. Carson Watt and Dr. Andrew Skadberg for economic/tourism development, in addition to other AGX associates (i.e. Dr. James Kimmel, Dr. Jianbang Gan). For technical project management Jose Quintana provides leadership since he has been engaged in numerous projects for federal, state and private sector entities. If you review the AdventGX website (www.adventgx.com), you can see that our Board of Directors and our Executive Advisory Board affords us many powerful relationships in Texas and in Washington, D.C. We also have very strong partnerships with various corporations who have recognized that our cause to improve the economies of rural places is important, and vital to our State's economy. Our modus operandi will be to leverage these relationships effectively to ensure the success of our joint initiative.

Upon request, AGX can provide a comprehensive list of projects for the project principles who will be engaged in this project.

## **Proposed Services**

Activity	Calendar
	Days

45

## Phase One :: ASD :: Strategy Deployment

Project Integration Tasks (PP9000)

Preliminary Research (SWOT :: Strengths, Weaknesses, Opportunities & Threats)

Workshop Preparation Tasks

Conduct Workshops (3 separate groups)

Process Feedback

Identify Solution Matrix and ASD Deliverables

ASD Presentation

#### Phase Two :: Research/Plan Development/Brand Development

In-Depth Research (at Regional, and Attraction levels)

Identify Funding Mechanisms (Sources and Granting Entities)

Integrate and Submit Funding Requests

Inventory Community Assets (agriculture, manufacturing, retail, tourism)

Develop traditional Community Assets

Develop Tourism Related Assets (by size, potential, quality, dev. Stage)

**Brand Development Tasks** 

Phase Two Deliverables & Presentation

Phase Three :: Implementation Support

# Financial Proposal

This first stage will take 45 calendar days to complete. You will be able to use the deliverables and related documentation as the basis of your RFP if you elect to hire a third party consulting firm to develop and implement your initiative.

During our strategy design stage (phase one) we will work with you to match your current financial capabilities and prospect fundraising opportunities with the proper development approach - you will be able to regulate feature sets (remove or add strategic, tactical and functional components) in order to stay within your budget and desired implementation timeline. At any rate, we will work with you to make sure that the City of Van Horn economic outlook can grow at a comfortable rate given your community's expectations and financial resources.

#### Professional Services -

Phase One (Strategy Design and Architecting stages). Due to the nature of your project we are extending our Non-for-profit / Government professional fees schedule to your community. As such, our development fees range depending on the amount of expertise of the team members assigned to your project as follows:

At the end of this engagement you will receive our Strategy Implementation matrix with estimated phase two development costs, suggested implementation approach, proposed project blueprint and suggested implementation timeline. These deliverables will be used during our formal development process.

#### Travel -

Included (and expected) in phase one fixed cost. If the need for travel arises for extraordinary travel (outside of your community) we will submit an electronic travel request to your designated project manager and request proper authorization.

We appreciate the opportunity to provide our services and look forward to working with you on this project.

Sincerely.

Andrew N. Skadberg Chief Knowledge Officer

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